



Routing Guide

Small Package – Acument carrier is FedEx

For TL and LTL shipments – Contact XPO (contact information below)

Contact Information

5am-7 am EST	Andrea Gubariu	Email: agubariu@acument.com
		Phone: 586-997-5551
		Cell Phone: 810-241-2486
7am-5pm EST	XPO	Email: expeditemanagedagtops@xpo.com
		Phone OPS: (877)-336-1557
		Lisa direct: (248) 936-1397
		Sharonda direct: (248) 936-1436
5pm-11pm EST	Rob Shannon	Email: rshannon@acument.com
		Phone: (810)-953-4610
		Cell Phone: (586) 943-2365
11pm-5am EST	Tony Lorenz	Cell Phone: (810) 730-5047
(Emergency)	Anna Zorn	Cell Phone: (586)-980-1090

Escalation Process

If XPO email not answered within 1.5 hours, please call direct contact at desk or cell phone of planner working during the hours you are requesting the expedite.

If call to Acument planner not answered, or for shutdown/emergency follow escalation after 30 minutes of no response

7am-5pm EST	XPO	Main Line- (877)-336-1557; if no answer,
		Sharonda- Direct Line (248) 936-1436; if no answer,
		Lisa- Direct Line (248) 936-1397; if no answer,
		Joe Mazzone- Direct Line (248) 936-1465; Cell (586) 707-9900
Emergency	Acument	Call Tony Lorenz cell phone (810) 730-5047; if no answer,
		Call Anna Zorn cell phone (586) 980-1090; if no answer,
		Call Michael Gray's cell phone (248) 633-6851



Weight Restrictions

Freight less than 150lbs: Ship small parcel with FedEx

Freight greater than 150lbs: Ship on pallet and sent LTL

Freight on pallet; Must ship LTL

Delivery Details

Small parcel (FedEx) Shipping options that must have pre-approval from Acument:

Early AM

Third Party billing

Additional Handling

Signature Required; Normally not required for business deliveries

Insurance / Declared value

****Double check the settings in FedEx, some of these may be selected automatically****

Over 150lbs MUST be on a pallet

FedEx account number will be on PO or given from an Acument representative